

PRESS RELEASE

The SER Group is listed as one of 15 ECM vendors in Gartner report

The SER Group is in the 2016 Gartner Magic Quadrant for Enterprise Content Management

Berlin/Bonn, November 02, 2016 – The SER Group has been selected by Gartner as one of the 15 leading ECM vendors worldwide in the 2016 Gartner Magic Quadrant for Enterprise Content Management*. This demonstrates that SER continues to fulfill Gartner's strict inclusion and evaluation criteria for the international ECM market and its vendors. SER is the only vendor of German origin and one of three European software vendors positioned in the evaluation matrix.

We are convinced that our positioning confirms our repeatedly solid performance in the Magic Quadrant's criteria ability to execute and completeness of vision. In the 2016 Magic Quadrant for Enterprise Content Management, 15 vendors were included compared to 20 vendors in 2015 version of the report.

"We believe that our state-of-the-art ECM suite, Doxis4, and our growing international footprint play an important role in our inclusion in this internationally renowned evaluation matrix," says Morad Rhlid, Managing Director of SER Solutions International. "The trust of our customers and our expertise from over 2,000 successful international projects make SER a key player in the global ECM landscape," adds Rhlid.

With more than 20 offices across Europe, India and China and a strong international partner network, SER serves customers from a wide range of industries with vertical and use case-specific solutions, helping them to take their content and process management to the next level.

*The Gartner Magic Quadrant for Enterprise Content Management 2016: Karen A. Hobert, Joe Mariano, Gavin Tay, 31 October 2016

https://www.gartner.com/doc/3496817/magic-quadrant-enterprise-content-management?docdisp=share&srcId=1-4398736771

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About SER

SER connects people, products and processes in the most efficient way possible to create the digital workspace of the future. With our leading Doxis4 iECM suite we have been setting new standards in the development of enterprise content management software (ECM) for over 30 years now. More than one million satisfied users worldwide rely on our user-friendly solution to increase their return on information. The unified platform for ECM and BPM (business process management) seamlessly integrates content and processes to the benefit of its users. ECM Excellence by SER unites vision, inspiration, experience, awareness and the expertise of our team of over 550 employees.

With sales representations in Germany, Austria, Switzerland, BeNeLux, France, Iberia, Poland, Russia, United Kingdom, India and China, we offer our customers localized products and services according to their needs. An international network of professional business partners supports us in further locations.

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